



## Health and Social Care Partnership



### THE PARTNERSHIP

From April 2016 Angus Council, NHS Tayside\*, the third and independent sectors are working together in a new Angus Health and Social Care Partnership (HSCP). Bringing together health and social care services creates opportunity to improve outcomes through integrated working in front line services, better communication, improved efficiency and reduced duplication of effort.

Angus HSCP wanted to explore options around having its own web webspace. Since 2016 it has had a presence in the main partner organisations ([Angus Council](#) / [NHS Tayside](#)). This was proving difficult and meant we had to begin exploring ways of creating our own presence. We wanted a solution that allowed us to control the content and only one place to update.

\* NHS Tayside is the Tayside Health Board and is responsible for commissioning health care services for the residents in the geographical local government areas of Angus, Dundee and Perth and Kinross.

### Relations to Workpackages

This pilot shows how local governments, citizens, SME's and NGO's can collaborate and build digital solutions based on ideas from citizens, integrating different views and perspectives on the challenges faced. The input from citizens is vital to understand the citizens needs and wishes for future service.

### About LIKE!

Local governments, citizens, universities and SMEs have joined forces to co-create smarter, more efficient and more innovative services through 9 transnational pilot projects covering 3 core themes:



### Local partners

Angus Council / Angus Health and Social Care Partnership

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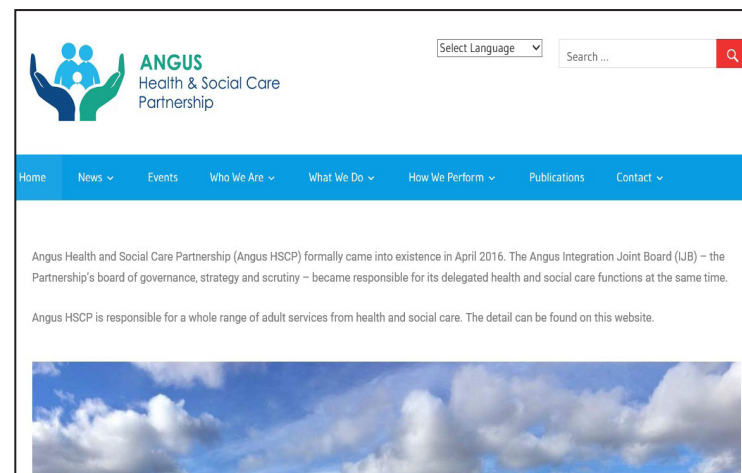
Partnership Website  
[www.angushscp.scot](http://www.angushscp.scot)



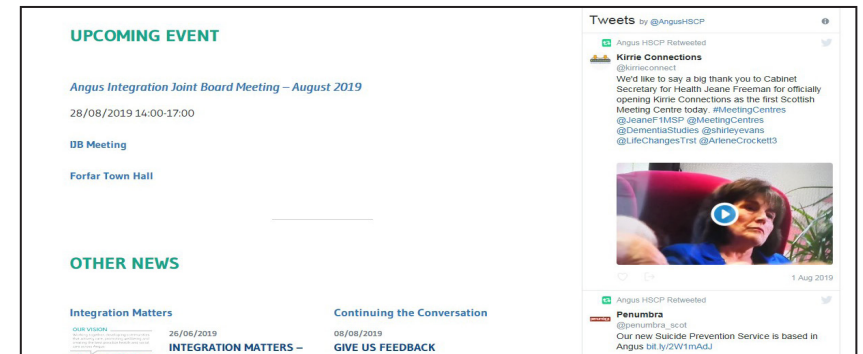
## Using Open Source

Angus HSCP decided to explore the use of open source technology. This gives us the best opportunity to develop a presence that works for our intended audience.

An initial research of identified platform options was undertaken and a preferred list identified for further user testing and cost information. After initial testing it was identified that WordPress in terms of useability and functionality was identified by the focus group as much more intuitive to use and running within a short period of time. WordPress is a free and open-source content management system based on PHP & MySQL. Features include a plugin architecture and a template system. It is most associated with blogging but supports other types of web content including more traditional mailing lists and forums, media galleries, and online stores.



Angus Health & Social Care Partnership Website



Angus H&S Partnership website features

## Angus HSCP Website

Angus HSCP website has been developed using open source technology. This has allowed us to develop our own solution because we have access to the software code but also a wide support community. Using the plugin feature within WordPress this has allowed us to add more functionality than our partner's websites can offer. This includes:

- Events Calendar
- Twitter / Facebook Integration
- Website Feedback
- Forms
- Videos / Image Galleries

This means we can develop a solution that works for our audience and gain feedback on how this is progressing. There may be a point where we need to procure a more formal solution but using the knowledge from our open source solution this will better inform any technical requirements.

We have also developed our social media presence so that our web presence is more integrated and avoids duplication of information.